

Dealing with malpractice – whistleblowing policy

The British Council is committed to acting in accordance with the highest standards of organisational integrity and accountability. If any malpractice (actual or suspected) comes to your attention you should report it at once to one of these contacts:

- Test Day Coordinator – olga.paunceva@britishcouncil.org.mk
- British Council Macedonia Country Director – telephone: +389 2 3135 035
Address: British Council, bul.Goce Delcev 6, Skopje, Macedonia
- British Council Customer Services in the UK: <http://www.britishcouncil.org/contact-webform>